

General Standard Terms and Conditions

1. GENERAL:

- 1.1. STEPA Farmcrane GmbH and Steindl forest technology GmbH each of them hereinafter referred to as „Steindl-Palfinger“, work exclusively on the basis of these General Standard Terms and Conditions. They form an integral part of every contract and apply to all future business deals and agreements.
- 1.2. Supplementary agreements or amendments require for their validity written confirmation by the authorized representatives of Steindl-Palfinger in the name of Steindl-Palfinger.

2. OFFERS, PRICES, TERMS OF PAYMENT:

- 2.1. Quote prices and discount rates from Steindl-Palfinger shall apply only to the individual order in question. Unless otherwise explicitly agreed in writing, prices are quoted in Euro, net, ex works and exclusive of value added tax (VAT), packaging, delivery and discount. Prices quoted are subject to possible price increases as a result of higher production cost, increases in customs duties, changes in official exchange rates or other cost changes. Such price increases shall be borne by the purchaser and may not be cited by the purchaser as grounds for rescinding the contract.
- 2.2. Offers from Steindl-Palfinger are subject to change and are not binding. The purchaser in question shall be bound to contract concerning offers or orders for a minimum period of 30 days.
- 2.3 All orders require our written order confirmation in order to become binding. Likewise, subsequent changes or deletions require our written approval and can only be accepted if processing and delivery of the orders have not yet commenced.
- 2.4. Steindl-Palfinger is entitled to hold delivery until full payment of the total purchase price has been made.
- 2.5. Outstanding accounts from Steindl-Palfinger are due upon presentation of invoice. In the event of delayed payment, the purchaser is obliged to pay interest on arrears at a rate which is 8% higher than the valid „rediscount-rate“ of the Austrian Nationalbank.
- 2.6. In the event of delayed payment, the purchaser is obliged to relay in full all reminder expenses, costs and cash outlays with respect to the collection of the purchase price. Steindl-Palfinger may not under any circumstances incur costs of any nature in the collection of outstanding accounts.
- 2.7. The practice of right of retention or setoff of counterclaims shall not be reserved for the purchaser. In particular, warranty or guarantee claims may not serve as reason for the retention of payments due.

3. RIGHT OF OWNERSHIP:

- 3.1. Goods delivered shall remain the property of Steindl-Palfinger until complete payment of the purchase price including all additional charges, interest and costs has been made. In the event of an existing current account, ownership shall not pass until all demands as named herein are settled and the total balance from the outstanding account is repaid.
- 3.2. The resale of goods under retention of title shall only be permissible given upkeep of retention of title. In this case, the purchaser shall relinquish all rights from, this resale (charge of purchase price, retention of title, etc.) to Stepa-Palfinger. At the request of Steindl-Palfinger, the purchaser shall be obliged to forward all documents pertaining to the resale and to immediately render account or accounts outstanding. In the event of resale to a third party, Steindl-Palfinger is authorised to inform the third party immediately about the agreed assignment.
- 3.3 For the duration of the reservation of ownership, the purchaser must insure the subject of the purchase against all risks (including fire) for the full reinstatement value, and must restrict the transferability of the amounts insured in favour of Steindl-Palfinger. The purchaser is obliged to keep the subject of the purchase in a proper condition for the duration of the reservation of ownership, and any repair and service work that is required must be performed immediately in a technically correct manner.
- 3.4 The parties to the agreement expressly agree that if the subject of the purchase is installed in a barn (or any other building) it does not become an accessory thereof, and the reservation of ownership to the subject of the purchase shall be maintained until the full purchase price has been paid. If the barn or other building is sold or seized, the purchaser is obliged to notify Steindl-Palfinger without delay for the purpose of dismantling and removal.
- 3.5. In the event of assertion of retention of title, Steindl-Palfinger shall be entitled to collect the goods without further agreement and to initiate all necessary measures hereto.

4. ACCEPTANCE/DEFAULT IN ACCEPTANCE:

- 4.1 Steindl-Palfinger delivers the products “ex works” in accordance with Incoterms. Steindl-Palfinger will load the products onto the means of transport to be provided by the purchaser at the purchaser's risk. The risk for transport and unloading is also transferred to the purchaser as soon as the goods leave the warehouse in the event of any free delivery or collection that has been agreed.
- 4.2 The delivery deadlines are set on the assumption that the purchaser punctually complies with all of his obligations. If the order is changed or modifications are made to the subject of the purchase, the delivery times start again. Compensation claims for any late deliveries and deliveries that are subject to penalties are ruled out.
- 4.3. Steindl-Palfinger shall endeavour to adhere exactly to delivery and finishing dates. The purchaser is, however, also obliged to receive the goods upon delivery date. If delivery is more than one month late, the purchaser has the right to rescind the contract after an additional 8-week period.
- 4.4 Steindl-Palfinger reserves the right to make structural and design changes during the delivery period, provided that fundamental alterations are not made to the subject of the purchase. It is expressly declared that the information contained within the descriptions in the brochures and price lists for services, dimensions, weights, speeds etc. must be regarded as approximate and non-binding. Drawings are our intellectual property.
- 4.5. In the event of default in acceptance or the warehousing of the goods by Steindl-Palfinger, the purchaser shall forfeit his right to dispatch. He shall only have a right to recovery of the goods upon payment of all outstanding accounts, in particular, total warehousing costs. Default in acceptance may also arise if there are grounds to doubt the credit worthiness or capacity to pay of the purchaser.
- 4.6. In the event of non-performance on the part of the purchaser, for whatever reason, Steindl-Palfinger shall be entitled to demand a cancellation charge of 20% of the gross value of the goods.

5. WARRANTY/PRODUCT LIABILITY:

- 5.1. The period of warranty shall be 12 months from the date of delivery to the final customer. Warranty is expressly excluded for irregulars or second hand goods.
- 5.2. The purchaser is obliged to make an immediate and thorough inspection of goods delivered. Any defects thus discovered shall be reported immediately by telephone and registered letter. Should the purchaser not meet this obligation within the time stipulated or in a thorough manner, then a warranty claim for such defects is invalid. The same legal implications also apply for defects occurring at a later date whereby Steindl-Palfinger shall also be notified by telephone and registered letter. All warranty claims shall be invalidated if alterations to the goods are made by third parties or if extraneous parts are fitted. Warranty claim are only valid given that the purchaser completely follows all instructions from Steindl-Palfinger concerning handling of the merchandise. A further condition is proper use and storage on the part of the purchaser, for which the purchaser shall be obliged to provide proof in the event of dispute.
- 5.3. In the event of a warranty claim the purchaser is obliged to allow a period of at least 6 weeks for rectification's to be made. Claims for price reductions or cancelling the sale may only be made given that all attempts at rectifying the goods within the above-mentioned period are without success. The purchaser is obliged to support Palfinger, where it is practicable, in the implementation of its warranty obligations and to observe all directives from Palfinger thereby.
- 5.4. Natural wear and tear and damage attributable to negligence, improper handling and accident are strictly excluded from warranty cover. Warranties cease to exist in the event of resale or forwarding to third persons, even within the warranty period.
- 5.5. Steindl-Palfinger shall not be liable for damages due to ordinary negligence (culpa levis), but only for damages due to gross negligence or intention. In the event of unavoidable events of force majeure such as work stoppages, strikes, shutdowns, transport problems, etc. Steindl-Palfinger may cut deliveries accordingly or withdraw from the contract altogether without the purchaser being entitled to claims for damages. In the event of such temporary disruptions, Steindl-Palfinger shall be entitled to effect delivery within a given time period after the disruption is over.
- 5.6. If the defect is rectified by Steindl-Palfinger, there shall be no extension of the originally agreed warranty period of 12 months. Only if original replacement parts are exchanged the warranty period for these parts shall begin at the date of delivery.
- 5.7 All warranties are null and void if lead seals are removed without written authorisation from Steindl-Palfinger. Furthermore, Steindl-Palfinger is entitled to refuse to remedy defects if the purchaser fails to meet his obligations or does not meet them in full. The right to compensation for collateral damage is expressly ruled out.
- 5.8 Compensation claims in accordance with the Austrian Product Liability Act, Federal Law Gazette 1988/99 and any subsequent and supplementary conditions or product liability claims for damage to commercially used objects by companies that are derived from other conditions are ruled out. The goods will be bought or leased by the purchaser within the framework of his company.
- 5.9. The products provides safety only in areas where it can be expected, based on the careful and thorough observation of registration regulations, operating instructions, instructions from the supplier plant or company on handling and also with respect to stipulated inspections or any other advice. The purchaser shall not be permitted to set forth the goods in a manner whereby further expectations of safety could arise.

6. JURISDICTION:

The competent Court in the City of Salzburg shall be the venue for all legal disputes arising from business relations between the parties to the contract. These General Standard Terms and Conditions and the contractual relationship between the parties shall be governed by the substantive laws of Austria excluding the UN sales convention.

